



CUSTOMER HEALTH & SAFETY

WELCOME BACK!

We are beyond excited to re-open our doors, so here's a handy guide of what you can expect. While our restaurants may look a little different, the thing that hasn't changed is the joy of gathering with friends and family over delicious food and drinks, plus our joy in serving you.

PUT IT IN THE BOOKS!

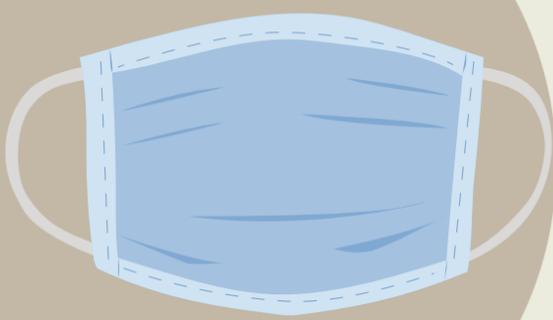
We strongly encourage making reservations at our spots that accept them, as this helps us with guest flow and capacity. For walk-ins, we'll have hosts stationed outside to put you into our reservation system or add you to a waitlist, so you can be notified via text when your table is ready.



GOT YOUR MASK?

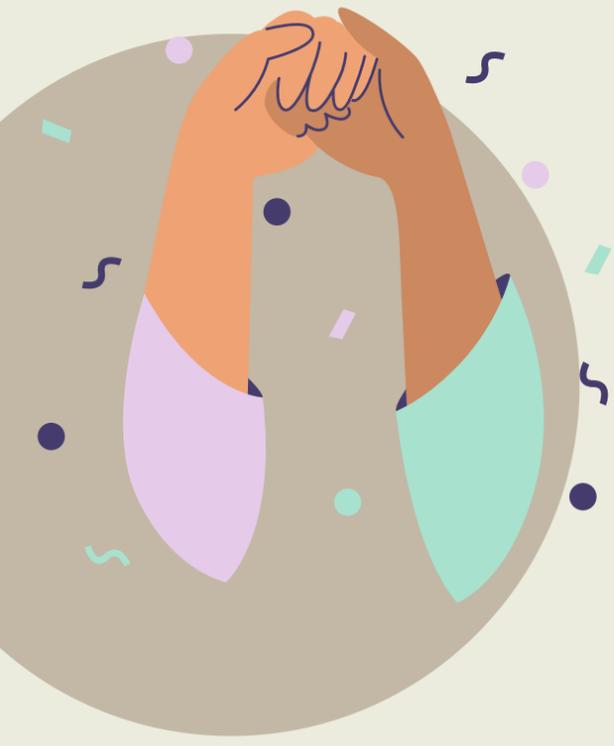
Don't leave home without it! You'll need to wear a mask/face covering when you arrive, as well as inside our space whenever you're not sitting at your own table. So yes, that means you'll want to pop it back on when walking around or using the restroom. Our employees are wearing them too. In fact, anyone on our team directly interacting with you will have a face mask AND face shield. We know, it looks weird, but we're smiling underneath. Trust us!

* Kiddos under 2 or people with medical conditions that make wearing one hazardous are exempt.





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ALL THE HAND WASHING

You'll want to wash or sanitize your hands before entering our space and wash them often. We have hand sanitizing stations at our entrances for your convenience. Sing us your best hand washing song!

SOCIAL (DISTANCING) BUTTERFLY

It feels awesome to be out and about, but remember to stay 6 feet apart from those not in your party. We'll have markers on the ground and our team to guide you too. To help us with flow, all members of your party must be present before seating, so our host can bring you to the table all at the same time. We unfortunately have to limit parties to 6 people, but hey... you can eat in a restaurant again! How fabulous is that?



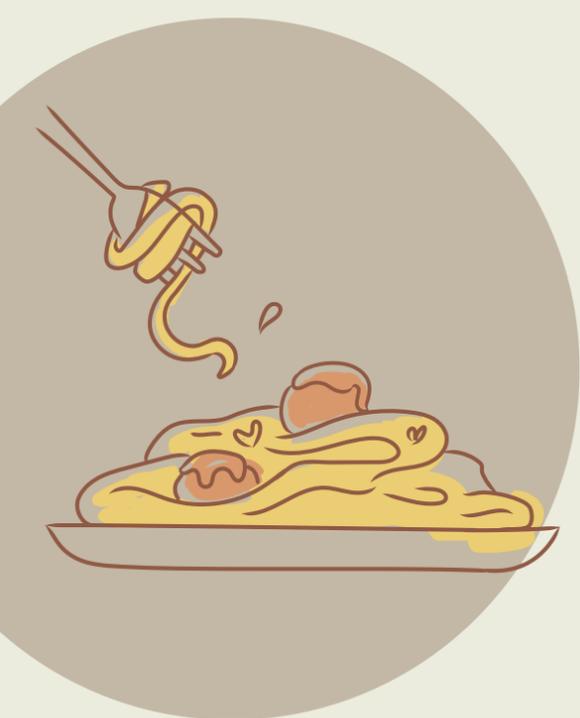
ARE YOU DINING WITH CHILDREN?

We love your kids, but please have them remain next to you at all times. This is to help with social distancing, which we know can be hard for little ones with boundless energy to understand. Make sure they avoid touching people not in your party or items that don't belong to them.





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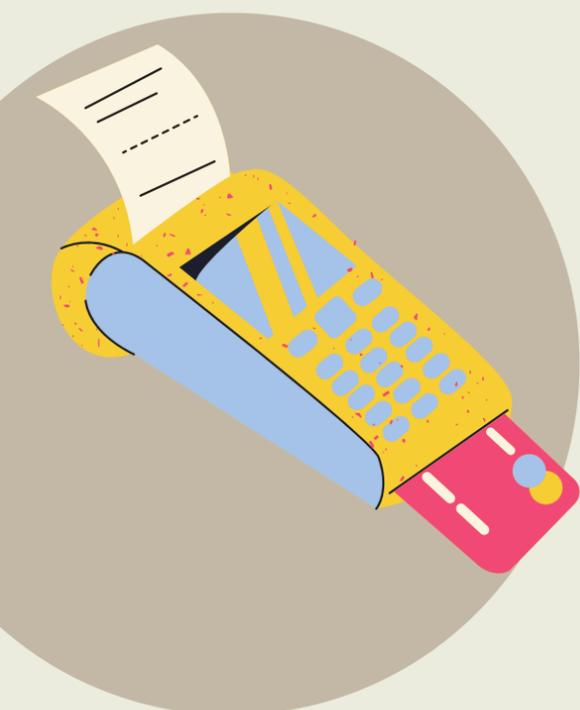
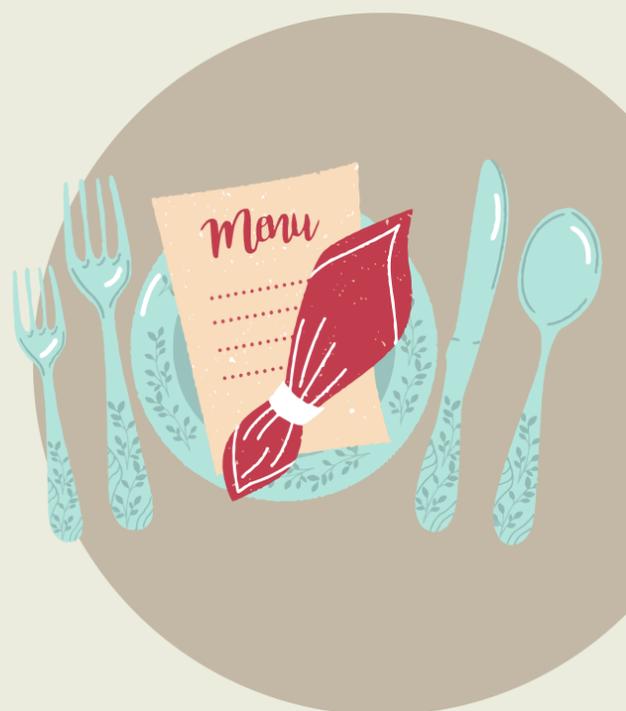


WHAT'S ON THE MENU?

We'll have a variety of options for you to peruse the latest goods, depending on the restaurant. These include laminated menus sanitized between each use, single-use paper that's recycled afterwards, chalkboards & signs, and QR codes to bring up mobile-friendly versions.

SETTING THE TABLE

Each seating area is cleaned/sanitized between use, and your table will be set after you sit down, so we can keep things super spiffy. We'll leave sanitized water carafes and wine bottles at your table, as you'll have to refill your glass. Our team is happy to dole out wine pouring tips! If you have leftovers, just ask us for a takeout container so you can fill it up.



CHECK, PLEASE!

We encourage cashless transactions, whether it's mobile or with a credit/debit card. Some of our restaurants allow for self-swiping, but either way, those card readers are getting sanitized between each use.

You can always find this guide or shared your feedback at www.rusticcanyonfamily.com

Thanks again for supporting us!